Dear Customer,
Congratulations on your choice of washing machine which has been designed to give you excellent service.

**The user manual will help you use your machine quickly and safely.**

- Please read this user manual before installing and using the machine.
- Always follow the safety instructions.
- Keep this user manual within easy reach for future reference.
- Please read any other documents supplied with the product.

Explanation of symbols
Throughout this user manual the following symbols are used:

⚠️ Important information or useful hints about usage.

⚠️ Warning for hazardous situations with regard to life and property.

⚠️ Warning for electric shock.

---

This appliance’s packaging material is recyclable. Help recycle it and protect the environment by dropping it off in the municipal receptacles provided for this purpose. Your appliance also contains a great amount of recyclable material. It is marked with this label to indicate the used appliances that should not be mixed with other waste. This way, the appliance recycling organised by your manufacturer will be done under the best possible conditions, in compliance with European Directive 2002/96/EC on Waste Electrical and Electronic Equipment. Contact your town hall or your retailer for the used appliance collection points closest to your home. We thank you doing your part to protect the environment.
## Index

**01 - Your washing machine**
- Overview 4
- Technical specifications 4

**02 - Warnings & safety information**
- General Safety 5
- First Use 5
- Intended use 5
- Safety instructions 6
- If there are children in your house 6

**03 - Installation**
- Appropriate installation location 7
- Removing the transportation locks 7
- Removing packaging reinforcement 8
- Connecting water supply 8
- Connecting to the drain 9
- Adjusting the feet 9
- Electrical connection 10
- Electrical Requirements 10
- Fitting a Different Plug 10
- First use 11
- Disposing of packaging material 11
- Transportation of the product 11
- Disposing of the old product 11

**04 - Preparation**
- Things to be done for energy saving 12
- Sorting the laundry 12
- Preparing laundry for washing 13
- Correct load capacity 13
- Loading the laundry 14
- Detergents and softeners 14
- Tips for efficient washing 16

**05 - Selecting a Programme & Operating Your Machine**
- Control panel 17
- Display symbols 18
- Turning the machine on 18
- Programme selection 18
- Main Programmes 18
- Additional programmes 19
- Special programmes 20
- Temperature selection 20
- Spin Speed selection 20
- Programme and consumption table 21
- Auxiliary functions 22

**06 - Maintenance & Cleaning**
- Detergent drawer 26
- The door and drum 26
- Body and Control panel 26
- Inlet water filters 27
- Draining remaining water and cleaning pump filter 27

**07 - Troubleshooting**

**08 - Built-in Installation**
- Standard height door & false drawer 34
- Full height door 34
- Adjustable feet 34
- Filler Strip 34

**09 - Guarantee**

<table>
<thead>
<tr>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Time display</td>
</tr>
<tr>
<td>Starting the Programme</td>
</tr>
<tr>
<td>Progress of programme</td>
</tr>
<tr>
<td>Moving the selector after the programme has started</td>
</tr>
<tr>
<td>Switching the machine to standby mode</td>
</tr>
<tr>
<td>Child-proof lock</td>
</tr>
<tr>
<td>Cancelling the active program</td>
</tr>
<tr>
<td>Programme in rinse hold mode</td>
</tr>
<tr>
<td>End of programme</td>
</tr>
<tr>
<td>Detergent drawer</td>
</tr>
<tr>
<td>The door and drum</td>
</tr>
<tr>
<td>Body and Control panel</td>
</tr>
<tr>
<td>Inlet water filters</td>
</tr>
<tr>
<td>Draining remaining water and cleaning pump filter</td>
</tr>
<tr>
<td>Standard height door &amp; false drawer</td>
</tr>
<tr>
<td>Full height door</td>
</tr>
<tr>
<td>Adjustable feet</td>
</tr>
<tr>
<td>Filler Strip</td>
</tr>
</tbody>
</table>
01 - Your washing machine

Overview

1. Power cable
2. Top lid
3. Control panel
4. Filter cap
5. Adjustable feet
6. Door
7. Detergent drawer
8. Drain hose

Technical specification

<table>
<thead>
<tr>
<th></th>
<th>HJA8511</th>
<th>HJA8501</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maximum Dry Capacity (kg)</td>
<td>7</td>
<td>7</td>
</tr>
<tr>
<td>Height (cm)</td>
<td>82</td>
<td>82</td>
</tr>
<tr>
<td>Width (cm)</td>
<td>59.7</td>
<td>59.7</td>
</tr>
<tr>
<td>Depth (cm)</td>
<td>54</td>
<td>54</td>
</tr>
<tr>
<td>Net Weight (+/- 4Kg.)</td>
<td>73</td>
<td>72</td>
</tr>
<tr>
<td>Electrical Input (V/Hz)</td>
<td>230V / 50Hz</td>
<td>230V / 50Hz</td>
</tr>
<tr>
<td>Total Current (A)</td>
<td>10</td>
<td>10</td>
</tr>
<tr>
<td>Total Power (W)</td>
<td>2200</td>
<td>2200</td>
</tr>
<tr>
<td>Spin Speed (rpm max.)</td>
<td>1600</td>
<td>1400</td>
</tr>
<tr>
<td>Stand-by Mode Power (W)</td>
<td>1.40</td>
<td>1.40</td>
</tr>
<tr>
<td>Off Power Mode (W)</td>
<td>0.20</td>
<td>0.20</td>
</tr>
</tbody>
</table>

⚠️ Technical specifications may be changed without prior notice to improve the quality of the product. Figures in this manual are schematic and may not match the product exactly. Values stated on the product labels or in the documentation accompanying it are obtained in laboratory conditions in accordance with the relevant standards. Depending on operational and environmental conditions of the product, these values may vary.
02 - Warnings & safety information

Failure to read and follow these guidelines may result in personal injury or damage to the machine which may not be covered by and void the guarantee.

General Safety

- Never place your machine on a carpet covered floor. Otherwise, lack of airflow below your machine may cause electrical parts to overheat and cause problems with your washing machine.
- If there are any signs of damage do not install or use the machine. Contact the supplier.
- Check water hoses for wear. Do not use old/used water inlet hoses. These may cause stains on your laundry and may leak.
- Fit the drain hose into the discharge housing securely to prevent any water leakage and to allow machine to discharge water as required. It is very important that the water intake and drain hoses are not folded, squeezed, or broken when the appliance is pushed into place after it is installed or cleaned.
- Your washing machine is designed to continue operating after the event of a power interruption. You cannot cancel any programme by pressing the “On/Off button.” Your machine will not resume its programme when the power restores. Press the “Start/Pause/Cancel” button to cancel the programme (See Page. 25)
- There may be some water in your machine when you receive it. This is from the quality control process and is normal. It is not harmful to your machine.
- Some problems you may encounter may be caused by the software. Press “Start/Pause/Cancel” button for 3 seconds to cancel the programme set in your machine before calling the authorized service.

First Use

- Before washing your 1st load please run the machine on the ‘Machine Clean’ programme.
- Ensure that the cold water connection has been made correctly when installing your machine. Otherwise, your laundry may come out hot at the end of the washing process and may wear out faster.
- Please be sure that the tap water supply and water drainage systems are appropriate. If they are not, call a qualified plumber to have any necessary arrangements carried out.

Intended use

- This product has been designed for home use.
- The appliance may only be used for washing and rinsing of textiles that are marked accordingly.
- Only detergents, softeners and supplements suitable for washing machines may be used.
- Observe the care instructions labelled on textile products and any other instructions given by companies that produce detergents for your machine.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
Safety instructions

- This appliance must be connected to an earthed outlet protected by a fuse of suitable capacity.

- The supply and draining hoses must always be securely fastened and remain in an undamaged state.

- Never open the door or remove the filter while there is still water in the drum. Otherwise, there may be the risk of flooding and possible injury due to the hot water.

- Never force open the locked door! The door will be ready to open just a few minutes after the washing cycle comes to an end.

- Unplug the machine when it is not in use.

- Only use a clean damp cloth to clean the outer body parts of the appliance. Do not use any steam cleaners or wet cloths. Always unplug before cleaning.

- Never touch the plug with wet hands. Never unplug by pulling on the cable, always pull out from the plug only. Do not operate the machine if the power cord or plug is damaged.

- Never attempt to repair the machine yourself. Otherwise, you may be putting your and other’s lives in danger.

- For malfunctions that cannot be solved by information in the operating manual turn off the machine, unplug it, turn off the water tap and contact an authorized service agent.

If there are children in your house

- Electrical appliances may be dangerous for children. Keep children away from the machine when it is operating. Do not let them tamper with the machine.

- Close the door when you leave the area where the machine is located.

- Store all detergents in a safe place out of reach of the children.
03 - Installation

To make the product ready for use, review the information in the user manual and make sure that the electricity, tap water supply and water drainage systems are appropriate. If they are not, call a qualified technician and plumber to have any necessary arrangements carried out.

⚠️ Preparation of the location and electrical, tap water and waste water installations at the place of installation is customer’s responsibility.

⚠️ Installation and electrical connections of the product must be carried out by the suitably qualified persons. Manufacturer shall not be held liable for damages that may arise from installation procedures.

⚠️ Prior to installation, visually check if the product has any damage on it. If so, do not have it installed. Damaged products may cause risks for your safety.

⚠️ Make sure that the water inlet and discharge hoses as well as the power cable are not folded, kinked or crushed while pushing the product into its place after installation or cleaning procedures.

Appropriate installation location

- Place the machine on a rigid floor. Do not place it on a long pile rug or similar surfaces.
- Total weight of the washing machine - with full load - is approx. 80 kilograms. Place the product on a solid and flat floor that has sufficient load carrying capacity!
- Do not install the product where temperature may fall below 0°C.

Removing transportation locks

⚠️ Remove the transportation locks before taking out the packaging reinforcement.

⚠️ Remove the transportation safety bolts before operating the washing machine, otherwise, the product will be damaged.

Keep the transportation safety bolts in a safe place to reuse when the washing machine needs to be moved again in the future.

⚠️ Never move the product without the transportation safety bolts properly fixed in place!
Removing packaging reinforcement

Tilt the machine backwards to remove the packaging reinforcement. Remove the packaging reinforcement by pulling the ribbon.

Connecting water supply

⚠️ The water supply pressure required to run the product is between 1 to 10 bars (0.1 – 1MPa). It is necessary to have 10 – 80 litres of water flowing from the fully open tap in one minute to have your machine run smoothly. Attach a pressure reducing valve if water pressure is higher.

⚠️ The water inlet should not be connected to the hot water tap. In such a case the laundry will get damaged or the product will switch to protection mode and will not operate.

⚠️ Do not use old or used water inlet hoses on the new product.

1. Connect the special hose supplied with the product to the water inlet on the product.

2. Tighten hose nut by hand. Never use a wrench when tightening the nut.

3. Open the tap completely after making the hose connection to check for water leaks at the connection point. If any leaks occur, turn off the tap and remove the nut. Retighten the nut carefully after checking the seal. To prevent water leakages and damages caused by them, keep the taps closed when the machine is not in use.

Connecting to the drain

- The end of the drain hose must be securely fixed to the waste water outlet

⚠️ Your floor will be flooded if the hose comes out of its housing during water discharge. Moreover, there is risk of scalding due to high washing temperatures! To prevent such situations and to
ensure smooth water intake and discharge of the machine, fix the end of the discharge hose tightly so that it cannot come out.

- The hose should be connected to a waste outlet pipe at a height of at least 40cm (max 100cm) from the floor.

- If the hose is too high or too low problems with water retention and discharge will be encountered.

- To prevent flowing of dirty water back into the machine and to allow for easy discharge, do not push waste hose too far into waste pipe and ensure an ‘S’ bend is formed with the hose.

- The washing machine should be free to drain. Avoid any kinks in the drain hose and ensure the pipe is not crushed during installation of the machine.

- If the hose is too short it may be extended to a Max. Length of 3.2m. Ensure all joints are tight to avoid leaks.

**Adjusting the feet**

⚠️ In order to ensure that the product operates silently and vibration-free, it must stand level and balanced on its feet. Balance the machine by adjusting the feet. Otherwise, the product may move and suffer vibration problems

( * Lowest height is preferable for optimum performance)

1. Loosen the lock nuts on the feet by hand.
2. Adjust the feet until the product stands level and balanced.
3. Tighten all lock nuts again by hand.

⚠️ Do not use any tools to loosen the lock nuts, they may become damaged.
Electrical connection

Connect the product to an earthed outlet protected by a fuse complying with the values in the “Technical specifications” table. Our company shall not be liable for any damages that will arise when the product is used without earthing in accordance with the local regulations.

- Do not make connections via extension cables or multi-plugs.

⚠️ Damaged power cables must be replaced by qualified persons

Electrical requirements

Before you insert the plug into the wall socket make sure that the voltage and the frequency shown in the rating label corresponds to your electricity supply.

We recommend that this appliance be connected to the mains supply via a suitable switched and fused socket in a readily accessible position.

⚠️ This appliance must be earthed

If the fitted moulded plug is not suitable for your socket, then the plug should be cut off and an appropriate plug fitted.

Destroy the old plug, which is cut off as a plug with a bared cord could cause a shock hazard if inserted into a socket elsewhere in the house.

The moulded plug on this appliance incorporates a 13A fuse. Should the fuse need to be replaced an ASTA approved BS1362 fuse of the same rating must be used. Do not forget to refit the fuse cover. In the event of losing the fuse cover, the plug must not be used until a replacement fuse cover has been fitted.

Important Fitting a different plug

As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals on your plug, proceed as follows:

1. Connect the green - yellow or green (earth) wire to the terminal in the plug marked ‘E’ or with the symbol f or coloured green and yellow or green.
2. Connect the blue (neutral) wire to the terminal in the plug marked ‘N’ or coloured black.
3. Connect the brown (live) wire to the terminal in the plug marked ‘L’ or coloured red

We recommend that a 13amp fuse must be fitted either in the plug or adaptor or in the main fuse box. If in doubt contact a qualified electrician.
First use

Before starting to use the product, make sure that all preparations are made in accordance with the instructions in sections “Important safety instructions” and “Installation”.

To prepare the product for washing laundry, perform first operation with ‘Machine Clean’ programme. Before starting the programme, put max. 100 g of powder into the main wash detergent Compartment (compartment No. II). If using tablets, put only one tablet into compartment No. II. Dry the inside of the door seal with a clean piece of cloth after the programme has come to an end.

Use detergent suitable for automatic washing machines.

Disposing of packaging material

Packaging materials are dangerous to children. Keep packaging materials in a safe place away from reach of the children.

Packaging materials of the product are manufactured from recyclable materials. Dispose of them properly and sort in accordance with recycled waste instructions. Do not dispose of them with normal domestic waste.

Transportation of the product

1. Drain any remaining water in the product completely; see, “Draining remaining water and cleaning the pump filter”.
2. Install transportation safety bolts in the reverse order of removal procedure; see, “Removing the transportation locks”.

⚠️ Never move the product without the transportation safety bolts properly fixed in place!

Disposing of the old product

Dispose of the old product in an environmentally friendly manner.

Refer to your local dealer or solid waste collection centre in your area to learn how to dispose of your product.

For children’s safety, cut the power cable and break the locking mechanism of the door so that it will be nonfunctional before disposing of the product.
04 - Preparation

Things to be done for energy saving

Following information will help you use the product in an ecological and energy-efficient manner.

- Operate the product to the highest capacity allowed by the programme you have selected, but do not overload; see, “Programme and consumption table”.
- Always follow the instructions on the detergent packaging.
- Wash slightly soiled laundry at low temperatures.
- Use faster programmes for small quantities of lightly soiled laundry.
- Do not use prewash and high temperatures for laundry that is not heavily soiled or stained.
- If you plan to dry your laundry in a dryer, select the highest spin speed recommended during washing process.
- Do not use detergent in excess of the amount recommended on the detergent package.

Sorting the laundry

- Sort laundry according to type of fabric, colour, and degree of soiling and allowable water temperature.
- Always obey the instructions given on the garment tags.
Preparation

Preparing laundry for washing

- Laundry items with metal attachments such as, under-wired bras, belt buckles or metal buttons will damage the machine. Remove the metal pieces or wash the clothes by putting them in a laundry bag or pillow case.

- Take out all substances in the pockets such as coins, pens and paper clips, and turn pockets inside out and brush. Such objects may damage the product or cause noise problems.

- Put small size clothes such as infant’s socks and nylon stockings in a laundry bag or pillow case.

- Place curtains in without compressing them. Remove curtain hooks etc.

- Fasten zippers, sew loose buttons and mend rips and tears.

- Wash “machine washable” or “hand washable” labelled products only with an appropriate programme.

- Do not wash colours and whites together. New, dark coloured cottons release a lot of dye. Wash them separately.

- Tough stains must be treated properly before washing. If unsure, check with a dry cleaner.

- Use only dyes/colour changers and lime scale removers suitable for machine wash. Always follow the instructions on the package.

- Wash trousers and delicate laundry turned inside out.

- Keep laundry items made of Angora wool in the freezer for a few hours before washing. This will reduce piling.

- Laundry that is subjected to materials such as flour, lime dust, milk powder, etc. Must be shaken before placing into the machine. Such dusts and powders on the laundry may build up on the inner parts of the machine in time and can cause damage.

**Correct load capacity**

The maximum load capacity depends on the type of laundry, the degree of soiling and the washing programme desired.

- The machine automatically adjusts the amount of water according to the weight of the loaded laundry.

⚠️ Follow the information in the “Programme and consumption table”. When overloaded, machine’s washing performance will drop. Moreover, noise and vibration problems may occur.

Laundry types and their average weights in the following table are given as examples

<table>
<thead>
<tr>
<th>Laundry Type</th>
<th>Weight (g)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bathrobe</td>
<td>1200</td>
</tr>
<tr>
<td>Napkin</td>
<td>100</td>
</tr>
<tr>
<td>Duvet Cover</td>
<td>700</td>
</tr>
<tr>
<td>Bed Sheet</td>
<td>500</td>
</tr>
<tr>
<td>Pillowcase</td>
<td>200</td>
</tr>
<tr>
<td>Tablecloth</td>
<td>250</td>
</tr>
<tr>
<td>Towel</td>
<td>200</td>
</tr>
<tr>
<td>Hand Towel</td>
<td>100</td>
</tr>
<tr>
<td>Evening Gown</td>
<td>200</td>
</tr>
<tr>
<td>Underclothing</td>
<td>100</td>
</tr>
<tr>
<td>Mens Overalls</td>
<td>600</td>
</tr>
<tr>
<td>Man’s Shirts</td>
<td>200</td>
</tr>
<tr>
<td>Men’s pyjamas</td>
<td>500</td>
</tr>
<tr>
<td>Blouses</td>
<td>100</td>
</tr>
</tbody>
</table>

**Loading the laundry**
Open the door.
Place laundry items loosely filling the machine.
Push the door to close until you hear a locking sound. Ensure that no items are caught in the door.

⚠️ The door becomes locked while a programme is running, and can only be opened a short while after the programme comes to an end.

⚠️ Incorrect loading of items may result in excess noise and vibration. Mix large, heavy items such as towels with smaller lighter items. Do not wash full load of large towels etc.

Detergents and softeners

Detergent Drawer
Detergent drawer of your washing machine consists of four different compartments for main wash powder detergent, liquid main wash detergent, liquid softener and powder pre-wash detergent. Each of these laundry additives are dispensed automatically at the relevant time during the washing Programme.

Do not place the laundry additives directly into the drum. Always use the detergent drawer.

Do not close the drawer too fast after putting the laundry additives. This may cause the additives be dispensed early, creating unsatisfactory washing results and fabric damage.

⚠️ Do not open the drawer during washing Programme.

The detergent drawer compartments are indicated below:

1. Left compartment with number “II” (Main wash compartment for powder detergent or powder bleach/stain remover)
2. Left compartment with number “II” (Main wash compartment for liquid detergent or liquid stain remover)
3. Middle compartment with number “I” (pre-wash compartment for powder detergent, powder stain remover or liquid bleach - liquid bleach must be added either during the pre-wash or during the first rinsing step of the washing Programme). Liquid bleach must be added manually while the machine takes in water.
4. Right compartment with ““All” symbol (liquid softener compartment

(II) Main Wash Compartment
Before starting the washing Programme, put powder detergent into the left compartment with number “II”. Use the detergent manufacturer’s measuring cup and follow the instructions on the package. Powder bleach/stain remover must also be put into this compartment.

Put liquid detergent into the main wash compartment “II” before starting the washing Programme. Liquid stain remover must also be put into this compartment.

Put the suggested amount of liquid detergent into the left compartment with “All” symbol and dilute it to the maximum filling level line (max. 101) with warm water.

Particularly concentrated detergents must be diluted with warm water; otherwise, the siphon may get clogged in time.

Do not fill the detergent above the maximum filling level line; otherwise the excess amount of detergent...
will reach the laundry without water and may cause stains on the garments. In this case you will need to refill the compartment. Do not pour the detergent onto the laundry directly since this may cause stains on the garments.

**Liquid Softener Compartment**

Put the suggested amount of liquid softener into the right compartment with “☀” symbol and dilute it to the maximum filling level line (Max. ☀) With warm water. Particularly the concentrated softeners must be diluted with warm water; otherwise, the siphon may get clogged in time.

Do not fill the softener above the maximum filling level line; otherwise the excess amount of softener will get mixed with the washing water and you will need to refill the compartment. Do not pour the softener onto the laundry directly since this may cause stains on the garments.

Liquid softener will be dispensed automatically at the final rinsing step of the washing Programme.

**(I) Pre-wash Compartment**

Put the powder pre-wash detergent or powder stain remover into the middle compartment with number “I”.

You can also put liquid bleach into this compartment while the machine takes in water during pre-wash or first rinsing step. Adding the liquid bleach while the machine takes in water allows it to be diluted before it is poured onto the laundry.

You must select extra rinsing option if you use liquid bleach in a washing Programme. Bleach must be removed from the laundry with rinsing; otherwise it may cause itching on the skin.

Read the dosage instructions and label of your garments carefully before using the liquid bleach.

**Starch**

- Add liquid starch, powder starch or the dyestuff into the softener compartment as instructed on the package.
- Never use fabric softener and starch together in the same washing cycle.
- Wipe the inside of the drum after using starch.

**Bleaches**

If you are going to use regular bleach in your machine, it is suggested to select a Programme with pre-wash step and add the bleach at the beginning of the pre-wash without putting detergent into the pre-wash compartment. Alternatively, it is suggested to select a Programme with extra rinsing and add the bleach while the machine takes in water from the detergent drawer in the first rinsing step. Bleach should not be mixed with detergent. Since the bleach may cause irritation on skin, little amounts must be used and rinsed thoroughly. Do not pour bleach directly onto the laundry and do not use it with colour laundry.

When using oxygen based bleach, follow the instructions on the package and select a Programme at low temperature. Oxygen based bleach can be used together with the detergent. However, if it is not the same consistency as the detergent, then it must be added from the compartment number “II” right after the detergent foams with water.

**Eliminating limescale formation**

- If required, use only appropriate limescale removers developed specifically for washing machines and always follow the instructions on the package.
## Tips for efficient washing

<table>
<thead>
<tr>
<th>SOILING LEVEL</th>
<th>CLOTHES</th>
<th>Light Colours And Whites</th>
<th>Colours</th>
<th>Dark Colours</th>
<th>Dedications/Woolens/Silks</th>
</tr>
</thead>
<tbody>
<tr>
<td>Normally Soiled (For Example, Stains Caused By Body On Collars And Cuffs)</td>
<td>Light Colours And Whites</td>
<td>(Recommended temperature range based on soiling level: 40-90°C)</td>
<td>Recommended temperature range based on soiling level: cold-40°C</td>
<td>(Recommended temperature range based on soiling level: cold-40°C)</td>
<td>(Recommended temperature range based on soiling level: cold-30°C)</td>
</tr>
<tr>
<td>Highly Soiled (Difficult Stains Such As Grass, Coffee, Fruits And Blood)</td>
<td>Powder and liquid detergents recommended for whites can be used at dosages recommended for heavily soiled clothes. It is also recommended to use powder detergents to clean mud and soil stains and stains that are sensitive to bleaches.</td>
<td>Powder and liquid detergents recommended for colours can be used at the dosages recommended for heavily soiled clothes. It is also recommended to use powder detergents to clean mud and soil stains. Use detergents without bleach.</td>
<td>Liquid detergents suitable for colours and dark colours can be used at dosages recommended for heavily soiled clothes. Use liquid detergents produced for delicate clothes. Woollen and silk clothes must be washed with special woollen detergents.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lightly Soiled (No Visible Stains Exist)</td>
<td>Powder and liquid detergents recommended for whites can be used at dosages recommended for normally soiled clothes. Use detergents without bleach.</td>
<td>Powder and liquid detergents recommended for colours can be used at dosages recommended for normally soiled clothes. Use detergents without bleach.</td>
<td>Liquid detergents suitable for colours and dark colours can be used at dosages recommended for normally soiled clothes. Use liquid detergents produced for delicate clothes. Woollen and silk clothes must be washed with special woollen detergents.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

It may be necessary to pretreat the stains or perform a prewash. Powder and liquid detergents recommended for whites can be used at dosages recommended for heavily soiled clothes. It is also recommended to use powder detergents to clean mud and soil stains and stains that are sensitive to bleaches.
05 - Selecting a Programme & Operating Your Machine

Control panel

1. Spin Speed Adjustment Button
2. Display
3. Temperature Adjustment Button
4. Programme Selection Knob
5. On/Off Button
6. Time Delaying Button (+/-)
7. Auxiliary Buttons
8. Start/Pause/Cancel Button
Display symbols

Main programmes

Depending on the type of textile, the following main programmes are available:
Each of these main programmes comprise of a complete washing process, including washing, rinsing and, if required, spin cycles.

⚠️ When selecting the programme you are going to use, always consider type of fabric, colour, degree of soiling and permissible water temperature.

⚠️ Always select the lowest required temperature. Higher temperature means higher power consumption.

⚠️ For further programme details, see “Programme Selection Table”

• **Cottons**
  You can wash your durable clothes with this programme. Your laundry will be washed with vigorous washing movements during a longer washing cycle. It is recommended for your cotton items (such as bed sheets, duvet and pillowcase sets, bathrobes, underclothing, etc.).

• **Synthetics**
  You can wash your less durable clothes on this programme. Gentler washing movements and a shorter washing cycle is used compared to the “Cottons” programme. It is recommended for your synthetic clothes (such as shirts, blouses, synthetic/cotton blended garments, etc.). For curtains and lace, the “Synthetic 40” programme with pre-wash and anti-creasing functions selected is recommended. Detergent should not be put in the pre-wash compartment. Less detergent should be put in the main wash compartment as loose knit fabrics (lace) foam too much due to its meshed structure.

• **Woolens**
  You can wash your machine-washable woollen garments on this programme. Wash by selecting the correct temperature according to the labels of your clothes. It is recommended to use appropriate detergents for woollens.

---

Turning the machine on

Plug in your machine. Turn the water taps on fully (Check that the hoses are connected tightly) if the hoses are connected tightly. Place the laundry in the machine. Add detergent and softener Press the “On/Off” button.

Programme selection

Select the appropriate programme from the programme table according to type, amount and degree of soiling of the laundry and washing temperatures. Turn the Programme Selection Knob to the programme mode that you wish to wash your laundry. The recommended temperature and spin speed for the selected programme appear. Press “Start/Pause Cancel” button to start the programme.
Additional programmes

For special cases, there are also extra programmes available:

• **Cottons Eco**
  You may wash your normally soiled durable cotton and linen laundry in this programme with the highest energy and water saving compared to all other wash programmes suitable for cottons. Actual water temperature may differ from the declared cycle temperature. Programme duration may automatically be shortened during later stages of the programme if you wash smaller amounts of laundry. In this case energy and water consumption will be further decreased giving you the opportunity for a more economical wash. This feature is available for certain models having remaining time display.

• **Intensive**
  Increased hygiene is provided by a longer heating period and an additional rinse cycle. It is recommended for baby clothes and clothes worn by allergy sufferers.

• **Hand wash**
  Use this programme for woollen/delicate clothes that have “not machine-washable” labels. This programme washes the laundry with very gentle washing movements reducing the risk of damage to your clothes.

• **Quick**
  This programme is used to wash lightly soiled and unstained cotton garments in a short time.

• **Rapid 30°**
  You can use this programme to quickly wash a small number of lightly soiled and unstained cotton garments. E.g. Bathrobes, duvet covers, sport wear, daily clothes and etc. Used only once.

• **Darkcare**
  This programme can be used to wash dark coloured laundry which you want to prevent from becoming faded. We recommend you use liquid detergent for woollens with this programme.

• **Mixed Fabrics**
  Use this programme to wash cottons and synthetics together. There is no need to sort them.

• **Shirts**
  Use this programme to wash shirts made of cotton, synthetic and synthetic blended fabrics.

• **Freshen Up**
  Use this programme to refresh or remove odours from clothes that have been used only once and do not have any stains on.

• **Cotton 20°**
  Use this programme, which is more sensitive to environment and natural resources, to wash lightly soiled and unspotted cotton laundry (Max 3.5 kg) in a short time and economical way. It is suggested to use liquid or gel washing detergents.

• **Machine Clean (Drum cleaning)**
  It is suggested to run this programme at certain intervals (e.g. Once every 1 or 2 months) for the self-cleaning of your machine. This programme must be run without any laundry in the machine. Make sure that the machine is empty before starting the programme. For more effective cleaning, you can run the programme, adding a limescale remover for washing machines into compartment ‘II’ of the detergent drawer. After the programme is completed, leave the door ajar to allow the inside of the machine to dry

⚠️ This is not a programme for washing laundry. This is a maintenance programme for the machine.

⚠️ Never use this programme if there is something in your machine.

⚠️ When this feature is started, if your machine senses any load inside the machine, it will automatically interrupt the program.

Special programmes
For specific applications, select any of the following programmes:

- **Rinse**
  This programme is used when you want to rinse or starch separately.

- **Spin + Drain**
  The machine drains then spins at whatever spin speed has been selected.

⚠️ Use a lower spin speed for delicate laundry.

### Temperature selection

Whenever a new programme is selected, the temperature anticipated for that programme appears on the temperature indicator. To change the temperature, press the temperature button. Temperature decreases in 10° increments. Cold selection is shown with “°” symbol.

When the “Temperature” button is pressed after Cold is selected, the maximum temperature of the programme you have selected will be displayed. To decrease the temperature, press the “Temperature” button again.

<table>
<thead>
<tr>
<th>Temp</th>
<th>Load</th>
</tr>
</thead>
<tbody>
<tr>
<td>90 ºc</td>
<td>Normally soiled, white cottons and linens. (Eg: coffee table covers, tablecloths, towels, bed sheets)</td>
</tr>
<tr>
<td>60 ºc</td>
<td>Normally soiled, fade proof coloured linens, cottons or synthetic clothes (Eg: shirts, nightgowns, pyjamas) and lightly soiled white linen clothes (Eg: underwear)</td>
</tr>
<tr>
<td>40 ºc</td>
<td>Blended clothes including synthetics and woollens as well as delicates.</td>
</tr>
<tr>
<td>30 ºc</td>
<td>Cold</td>
</tr>
</tbody>
</table>

The “economic” symbol is displayed when energy saving and low temperature programmes are selected.

For Intensive and Hygiene programmes with higher temperature the “economic” Economy Symbol will not appear.

### Spin speed selection

Whenever a new programme is selected, the maximum spin speed of the selected programme is displayed on the spin speed indicator. To decrease the spin speed, press the “Spin” button. Spin speed decreases gradually. Then, rinse hold and no spin options are shown respectively. Rinse hold is shown with “L” and no spin is shown with symbols “- - “.

If you are not going to unload your clothes immediately after the cycle, you may use rinse hold function in order to prevent your clothes becoming creased when there is no water in the machine. With this function, your laundry is kept in the final rinsing water. If you want to spin your laundry after the rinse hold function:

- Adjust the spin speed.
- Press “Start/Pause/Cancel” button. Programme resumes. Your machine drains the water and spins your laundry.

You can use no spin function in order to drain the water without spinning at the end of the programme.
Programme & consumption table

<table>
<thead>
<tr>
<th>EN</th>
<th>Auxiliary functions</th>
<th>Max. Load (kg)</th>
<th>Water Consumption (l)</th>
<th>Energy Consumption (kWh)</th>
<th>Max. Speed***</th>
<th>Prewash</th>
<th>Quick Wash</th>
<th>Extra Rinse</th>
<th>Anti-Crease</th>
<th>Rinse Hold</th>
<th>Selectable Temperature Range °C</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Programme (°C)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Cottons 90</td>
<td>7</td>
<td>74</td>
<td>2.30</td>
<td>1600</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>90-Cold</td>
</tr>
<tr>
<td></td>
<td>Cottons 60</td>
<td>7</td>
<td>72</td>
<td>1.50</td>
<td>1600</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>90-Cold</td>
</tr>
<tr>
<td></td>
<td>Cottons 40</td>
<td>7</td>
<td>72</td>
<td>0.85</td>
<td>1600</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>90-Cold</td>
</tr>
<tr>
<td></td>
<td>Intensive 90</td>
<td>7</td>
<td>66</td>
<td>2.70</td>
<td>1600</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>*</td>
<td>90-30</td>
</tr>
<tr>
<td></td>
<td>Cottons Eco 60**</td>
<td>7</td>
<td>44</td>
<td>1.10</td>
<td>1600</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>60-30</td>
</tr>
<tr>
<td></td>
<td>Cottons Eco 60**</td>
<td>3.5</td>
<td>38</td>
<td>0.88</td>
<td>1600</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>60-30</td>
</tr>
<tr>
<td></td>
<td>Cottons Eco 40**</td>
<td>3.5</td>
<td>38</td>
<td>0.70</td>
<td>1600</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>60-30</td>
</tr>
<tr>
<td></td>
<td>Cottons Eco 40**</td>
<td>7</td>
<td>64</td>
<td>0.72</td>
<td>1600</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>60-30</td>
</tr>
<tr>
<td></td>
<td>Synthetics 60</td>
<td>3</td>
<td>45</td>
<td>1.00</td>
<td>1200</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>60-Cold</td>
</tr>
<tr>
<td></td>
<td>Synthetics 40</td>
<td>3</td>
<td>45</td>
<td>0.45</td>
<td>1200</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>60-Cold</td>
</tr>
<tr>
<td></td>
<td>Cotton 20*</td>
<td>3.5</td>
<td>39</td>
<td>1.16</td>
<td>1600</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>20</td>
</tr>
<tr>
<td></td>
<td>Mixed Fabrics 40</td>
<td>3.5</td>
<td>45</td>
<td>0.55</td>
<td>1200</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>40-Cold</td>
</tr>
<tr>
<td></td>
<td>Shirts 40</td>
<td>3</td>
<td>45</td>
<td>0.55</td>
<td>800</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>60-Cold</td>
</tr>
<tr>
<td></td>
<td>Rapid 30*</td>
<td>30</td>
<td>35</td>
<td>0.10</td>
<td>1400</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>30-Cold</td>
</tr>
<tr>
<td></td>
<td>Quick 90</td>
<td>7</td>
<td>60</td>
<td>2.00</td>
<td>1400</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>90-Cold</td>
</tr>
<tr>
<td></td>
<td>Quick 60</td>
<td>7</td>
<td>60</td>
<td>1.15</td>
<td>1400</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>90-Cold</td>
</tr>
<tr>
<td></td>
<td>Quick 30</td>
<td>7</td>
<td>70</td>
<td>0.20</td>
<td>1400</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>90-Cold</td>
</tr>
<tr>
<td></td>
<td>Woolens 40</td>
<td>1.5</td>
<td>56</td>
<td>0.30</td>
<td>1200</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>40-Cold</td>
</tr>
<tr>
<td></td>
<td>Hand Wash 30</td>
<td>1</td>
<td>40</td>
<td>0.25</td>
<td>1200</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>30-Cold</td>
</tr>
<tr>
<td></td>
<td>Dark Care 40</td>
<td>3</td>
<td>82</td>
<td>0.55</td>
<td>1200</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>40-Cold</td>
</tr>
<tr>
<td></td>
<td>Machine Clean 70</td>
<td>-</td>
<td>100</td>
<td>1.70</td>
<td>800</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>70</td>
</tr>
<tr>
<td></td>
<td>Freshen up</td>
<td>-</td>
<td>2</td>
<td>20</td>
<td>0.03</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>-</td>
</tr>
</tbody>
</table>

* : Selectable

* : Automatically selected, not cancellable.

** : Energy Label programme (EN 60456 Ed.3), Cotton eco 40 °C and Cotton eco 60 °C are the standard programmes. These programmes are referred to as ‘standard 40 °C cotton programme’ and ‘standard 60 °C cotton programme’

*** If maximum spin speed of your machine is lower, selection may be made until maximum spin speed.

- : See programme description for maximum load.

⚠️ The auxiliary functions in the table vary according to the model of your machine.

Water and power consumption and programme duration differ from the table subject to changes in water pressure, water hardness and temperature, ambient temperature, type and amount of laundry, selection of auxiliary functions, and changes in supply voltage.

Programme duration will be displayed on the screen of your machine according to your selection.
Auxiliary functions

Auxiliary Function Selection Buttons

- Depending on the programme, you can select the desired auxiliary function by pressing the buttons a, b, c, d.
- Select the required auxiliary functions before starting the programme.
- Some combinations cannot be selected together. Eg.: Pre-wash and Quick Wash.
- Symbol of the selected auxiliary function will light up.

Auxiliary function selection

If an auxiliary function that should not be selected together with a previously selected function is chosen, the first selected function will be cancelled and the last auxiliary function selection will remain active.

Eg. If you want to select pre-wash first and then quick wash, pre-wash will be cancelled and quick wash will remain active.

Auxiliary function that is not compatible with the programme cannot be selected. (see, “Programme Selection Table”)

- **Prewash**
  When you select this function (a), the display will indicate “F1” symbol.
  - A pre-wash is only worthwhile for heavily soiled laundry. Without pre-wash you save energy, water, detergent and time.
  - Pre-wash without detergent is recommended for lace and curtains.

- **Quicker Wash**
  With this function (b), the wash time is shortened. “F2” symbol lights up on the display.
  Use this function for smaller amounts or slightly soiled laundry.

- **Extra Rinse**
  With function (c) is selected, washing and rinsing is performed with extra water. “F3” symbol lights up on the display.

- **Anti-Crease**
  With this function (d), drum movement will be lessened to prevent creasing and spinning speed is limited. In addition, washing is carried out at a higher water level. “F4” symbol lights up on the display.
  - Use this function for delicate laundry that crease easily.

⚠️ Whenever you select this auxiliary function, load your machine with half of the maximum laundry amount specified in the programme table.

- **Rinse Hold**
  If you are not going to unload your clothes immediately after the programme completes, you may use rinse hold function and keep your laundry in the final rinsing water in order to prevent them creasing when there is no water in the machine. Press “Start/Pause” button after this process if you want to drain the water without spinning. Programme resumes. The machine drains the water and programme completes.
  - Adjust the spin speed.
  - Press Start/Pause button
  Programme resumes. Your machine drains the water, spins the laundry and programme completes.
**Time display**

The display shows the remaining programme time in hours and minutes.

![Time display](image)

- **Time delay**
  With the “Time delay” function you can delay the programme start up to 24 hours. Setting can be made in intervals of 30 minutes.

  1. Open the door, place the laundry inside and fill detergent drawer.
  2. Set the washing programme, temperature, spin speed and, if required, select the auxiliary functions.
  3. Press “Time delaying” buttons “+” and “−” to set your desired time delay. The Time delaying symbol will flash.
  4. Press “Start/Pause/Cancel” button. Then the time delay starts to count down. The Time delaying symbol will light up. The Standby symbol will light up. The “:” in the middle of the displayed time delay will start to flash.

More laundry may be loaded or taken out during the time delay period. At the end of the time delay countdown process, time delaying symbol fades and the washing starts as the programme duration is displayed.

**Changing the delay time**

If you want to change the time during the countdown:

  1. Press “Start/Pause/Cancel” button. “:” in the middle of the screen will stop flashing. The Standby symbol will light up. The Time delaying symbol will flash. The Start Symbol will fade.
  2. Press “Time delaying” buttons “+” or “−” to set your desired time delay.
  3. Press “Start/Pause/Cancel” button. The Time delaying symbol will light up. The Standby symbol will fade. The Start symbol will light up.
  4. The “:” in the middle of the displayed time delay will start to flash.

**Cancelling the time delay**

If you want to cancel the time delay countdown and start the programme immediately:

  1. Press “Start/Pause/Cancel” button. The “:” in the middle of the displayed time delay will stop flashing.
  2. Start symbol will fade. The standby symbol and the time delaying symbol will flash.
  3. Press time delaying button “−” to decrease the desired time delay. Programme duration after 30 minutes shall be displayed.
  4. Press Start/Pause/Cancel Button to start the programme.

**Starting the Programme**

1. Press Start/Pause/Cancel button to start the programme.
2. The start symbol which indicates that the programme has started will light up.
3. The door locks and the door locked symbol will light up.
4. The Symbol of the relevant step (prewash, main wash, rinse, softener and spin) that the programme has started from will light up.

**Progress of programme**

The progress of a running programme is shown through a number of symbols on the display.

As each new programme step is reached a display symbol lights up. At the end of a programme all symbols are lit.
**Pre-wash**
When “preshave” auxiliary function is selected, prewash symbol will light up to indicate the beginning of prewash step.

**Main wash**
Main wash symbol will light up to indicate that the main wash cycle has started.

**Rinse**
Rinse symbol lights up at the beginning of the rinse step.

**Softener**
Softener symbol lights up at the beginning of softener step.

**Spin**
Spin symbol will light up at the beginning of the final spin, during “Spin” and “drain” special programmes.

If the machine is not spinning, the programme may be in rinse hold mode or the automatic spin correction system has been activated due to an excessive unbalanced load of laundry in the machine.

**Moving the selector after the programme has started**
The selected spin speed and programme temperature fade out. An empty frame appears.

When the “Programme selector” dial is brought to the appropriate position, rpm and temperature data reappear.

---

**Switching the machine to standby mode**
The machine is switched to standby mode by pressing “Start/Pause/Cancel” button momentarily. The Standby symbol which indicates the machine is in standby mode lights up and the start symbol that shows the programme is active fades out.

**Selecting or cancelling an auxiliary function in pause mode**
Auxiliary functions can be cancelled or selected in accordance with the step the programme is at.

**Adding/removing laundry in pause mode**
The door can be opened if the water level is suitable. The door locked symbol will light up until the door is suitable for opening. This symbol will fade out as soon as the door is able to be opened.

**Door lock**
The Door Locked Symbol lights up when the door is locked. This symbol will flash until the door is allowed to open. Do not force the door at this stage. This symbol will fade out as soon as the door is able to be opened.
Child-proof lock

Protect the appliance from being tampered with by children by means of the child-proof lock. In this case, no change can be made to the running programme.

⚠️ Your machine can be turned on and off with On/Off button while the child-proof lock is activated. In this case, your machine will resume its programme with child-proof lock activated. The machine is switched to child-lock by pressing the 2nd and 4th auxiliary functions simultaneously for 3 sec. “Con” label appears on the display to indicate Child lock on.

The same symbol will also be displayed whenever any button is pressed while the machine is child-locked.

To deactivate the child-proof lock, press the 2nd and 4th auxiliary function buttons for 3 sec simultaneously. “COFF” (Child lock is off) label appears on the screen.

Cancelling the active program

Press the “Start/Pause/Cancel” for 3 seconds to cancel an active programme. The start symbol will flash during cancellation. After cancellation, the symbol of the corresponding step at which the cancellation was made will remain lit and “End” will appear on the screen.

Programme in rinse hold mode

This process is indicated by the flashing Spin Symbol and the Standby Symbol will be displayed.

If you wish to spin when the machine is in this mode:

- Adjust the spin speed. Press “Start/Pause/Cancel” button. The programme continues, pumps out the water and spins.

If you want to discharge the water only without spinning:

- Press “Start/Pause/Cancel” button. The Standby symbol will fade. The Start symbol will light up. The programme continues and only drains the water.

End of programme

When the programme is finished, the symbols of the relevant mode will remain displayed and the auxiliary function, spin and temperature data selected at the start-up of the programme will also be shown. “End” will appear on the display.
06 - Maintenance and cleaning

**Detergent Drawer**

Remove any powder residue buildup in the drawer. To do this:

1. Remove the detergent drawer by pulling it towards yourself firmly.

   If softener and liquid detergent mixture starts to remain in the softener compartment, the siphon must be cleaned.

2. Wash the drawer and the siphon with plenty of lukewarm water in a washbasin. Wear protective gloves or use an appropriate brush to avoid touching the residues in the drawer when cleaning.

3. Replace the drawer into its housing after cleaning. Ensure the siphon is in its original location.

**The door and the drum**

After each wash:

- Check if there are any foreign objects in the drum.

- Open the drain hole in the door gasket with the aid of a toothpick if it is clogged.

   Foreign metal substances in your machine may cause rust stains. In such cases:
   - Clean the drum with a stainless steel cleaning agent. Never use steel or wire wool.

**Body and control panel**

When necessary:

- Wipe the exterior panels of your machine with damp cloth and mild detergent. Dry it with a soft cloth.

- Use only a soft damp cloth to clean the control panel.

   Never use a sponge with pan scrubbing material. These will damage the paint and plastic parts.
Inlet water filters

There is a filter in the end of the water intake valve at the back of the machine and also at the end of the water intake hose where it is connected to the tap. The filter prevents foreign substances and dirt in the water from entering into the machine. Filters should be cleaned as they may clog.

- Close the tap.
- Loosen the nut of the water intake hose to clean the surface of the filter with an appropriate brush.
- If the filter is very dirty, you can pull it out by means of pliers and clean it.
- Take out the filter on the flat end of the water intake hose together with the seal and clean thoroughly under running water.
- Replace the seal and filter carefully and tighten the hose nuts by hand.

Draining any remaining water and cleaning the pump filter

A filter system in your machine prevents solid items such as buttons, coins and fabric fibres clogging the pump propeller during the discharge of the washing water.

- If your machine fails to drain the water, the pump filter may be clogged. You may have to clean it every 6 months or whenever it is blocked. Water must be drained off to clean the pump filter.

In addition, water may have to be drained off before transporting the machine (e.g. when moving house)

To drain the water from the machine flow this procedure:

1. Unplug the machine to cut off the supply power.

⚠️ Water in the machine can reach temperatures of 90 °C. Therefore only clean the filter after the machine has had time to cool.

- Place a large container in front of the filter to receive water flowing from the filter.
- Loosen pump filter (anticlockwise) until water starts to flow out of it. Direct the flowing water into the container you have placed in front of the filter. You can use a cloth to absorb any spilled water.
- When there is no water left, turn the pump filter until it is completely loose and remove it.
- Clean any residues from inside the filter.
- Never force the filter while replacing it into its housing. Fit the filter fully into its housing; otherwise, water may leak from the filter cap.

2. Close the filter cap fully.
## 07 - Troubleshooting

<table>
<thead>
<tr>
<th>Symptoms</th>
<th>Possible Cause</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Programme cannot be started or selected.</td>
<td>Washing machine has switched to self protection mode due to a supply problem (line voltage, water pressure, etc.).</td>
<td>Press and hold Start / Pause / Cancel button for 3 seconds to reset the machine to factory settings. (See “Cancelling the programme”)</td>
</tr>
<tr>
<td>Water in the machine.</td>
<td>Some water might have remained in the product due to the quality control processes in the production.</td>
<td>This is not a failure; water is not harmful to the machine.</td>
</tr>
<tr>
<td>There is water leaking from the bottom of the washing machine.</td>
<td>Likely problems with hoses or the pump filter.</td>
<td>Be sure the seals of the water inlet hoses are securely fitted. Attach the hose to the tap tightly.</td>
</tr>
<tr>
<td></td>
<td>Pump filter might not be closed fully.</td>
<td>Make sure that the pump filter is completely closed.</td>
</tr>
<tr>
<td>Machine does not fill with water.</td>
<td>Tap is turned off.</td>
<td>Open the inlet water taps fully.</td>
</tr>
<tr>
<td></td>
<td>Water inlet hose is bent.</td>
<td>Straighten the water inlet hose.</td>
</tr>
<tr>
<td></td>
<td>Water inlet filter is clogged.</td>
<td>Clean the water inlet filter.</td>
</tr>
<tr>
<td></td>
<td>The door is ajar.</td>
<td>Close the Door.</td>
</tr>
<tr>
<td>Machine does not drain water.</td>
<td>Water drain hose might be clogged or twisted.</td>
<td>Clean or straighten the hose.</td>
</tr>
<tr>
<td></td>
<td>Pump filter is clogged.</td>
<td>Clean the pump filter.</td>
</tr>
<tr>
<td>Machine vibrates or makes noise.</td>
<td>Machine might be standing unbalanced.</td>
<td>Adjust the feet to level the machine.</td>
</tr>
<tr>
<td></td>
<td>A hard substance might have entered into the pump filter.</td>
<td>Clean the pump filter.</td>
</tr>
<tr>
<td></td>
<td>Transportation safety bolts are not removed.</td>
<td>Remove the transportation safety bolts.</td>
</tr>
<tr>
<td></td>
<td>Laundry quantity in the machine might be too little.</td>
<td>Add more laundry to the machine.</td>
</tr>
<tr>
<td></td>
<td>Machine might be overloaded with laundry.</td>
<td>Take out some of the laundry from the machine or distribute the load by hand to balance it evenly in the machine.</td>
</tr>
<tr>
<td></td>
<td>Machine might be touching a rigid item.</td>
<td>Make sure that the machine is not touching anything.</td>
</tr>
<tr>
<td>Machine stopped shortly after the programme started.</td>
<td>Machine might have stopped temporarily due to a power cut.</td>
<td>It will resume running when the power restores to normal.</td>
</tr>
<tr>
<td>Machine directly discharges the water it takes in</td>
<td>Draining hose might not be at adequate height.</td>
<td>Connect the water draining hose as described in the operation manual.</td>
</tr>
<tr>
<td>No water can be seen in the machine during washing</td>
<td>The water level is not visible from outside of the washing machine.</td>
<td>This is not a failure.</td>
</tr>
</tbody>
</table>
# Troubleshooting Guide

<table>
<thead>
<tr>
<th>Symptoms</th>
<th>Possible Cause</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Door cannot be opened.</td>
<td>Door lock is activated because of the water level in the machine.</td>
<td>Drain the water by running the drain or Spin programme.</td>
</tr>
<tr>
<td></td>
<td>Machine is mid-cycle.</td>
<td>Wait until the programme completes.</td>
</tr>
<tr>
<td></td>
<td>Child lock is engaged. Door lock will be deactivated a couple of minutes after the programme has come to an end.</td>
<td>Wait for a couple of minutes for deactivation of the door lock.</td>
</tr>
<tr>
<td>Washing takes longer time than the one specified in the manual.</td>
<td>Water pressure is low.</td>
<td>Machine waits until taking in adequate amount of water to prevent poor washing quality due to the decreased amount of water. Therefore, the washing time extends.</td>
</tr>
<tr>
<td></td>
<td>Voltage might be low.</td>
<td>Washing time is prolonged to avoid poor washing results when the supply voltage is low.</td>
</tr>
<tr>
<td></td>
<td>Input temperature of water might be low.</td>
<td>Required time to heat up the water extends in cold seasons. Also, washing time can be lengthened to avoid poor washing results.</td>
</tr>
<tr>
<td></td>
<td>Number of rinses and/or amount of rinse water might have increased.</td>
<td>Machine increases the amount of rinse water when good rinsing is needed and adds an extra rinsing step if necessary.</td>
</tr>
<tr>
<td></td>
<td>Excessive foam might have occurred and automatic foam absorption system might have been activated due to too much detergent usage.</td>
<td>Use recommended amount of detergent.</td>
</tr>
<tr>
<td></td>
<td>Machine does not switch to spinning step when the laundry is not evenly distributed in the drum to prevent any damage to the machine and to its surrounding environment.</td>
<td>Laundry should be rearranged and re-spun.</td>
</tr>
<tr>
<td>Programme time does not countdown.</td>
<td>Timer may stop during water intake.</td>
<td>Timer indicator will not countdown until the machine takes in adequate amount of water. The machine will wait until there is sufficient amount of water to avoid poor washing results due to lack of water. Timer indicator will resume countdown after this.</td>
</tr>
<tr>
<td></td>
<td>Timer may stop during heating step.</td>
<td>Timer indicator will not countdown until the machine reaches the selected temperature.</td>
</tr>
<tr>
<td></td>
<td>Timer may stop during spinning step.</td>
<td>Automatic unbalanced load detection system might be activated due to the unbalanced distribution of the laundry in the drum.</td>
</tr>
<tr>
<td></td>
<td>Machine does not switch to spinning step when the laundry is not evenly distributed in the drum to prevent any damage to the machine and to its surrounding environment.</td>
<td>Laundry should be rearranged and re-spun.</td>
</tr>
<tr>
<td>Programme time does not countdown.</td>
<td>There might be an imbalance of laundry in the machine.</td>
<td>Automatic unbalanced load detection system might be activated due to the unbalanced distribution of the laundry in the drum.</td>
</tr>
<tr>
<td></td>
<td>Machine does not switch to spinning step when the laundry is not evenly distributed in the drum to prevent any damage to the machine and to its surrounding environment.</td>
<td>Laundry should be rearranged and re-spun.</td>
</tr>
</tbody>
</table>
## TROUBLESHOOTING GUIDE

<table>
<thead>
<tr>
<th>Symptoms</th>
<th>Possible Cause</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Machine does not switch to spinning step.</strong></td>
<td>• There might be an imbalance of laundry in the machine.</td>
<td>Automatic unbalanced load detection system might be activated due to the unbalanced distribution of the laundry in the drum.</td>
</tr>
<tr>
<td></td>
<td>• Machine does not switch to spinning step when the laundry is not evenly distributed in the drum to prevent any damage to the machine and to its surrounding environment.</td>
<td>Laundry should be rearranged and re-spun.</td>
</tr>
<tr>
<td></td>
<td>• The machine will not spin if water is not drained completely.</td>
<td>Check the filter and the drain hose for blockages.</td>
</tr>
<tr>
<td></td>
<td>• Excessive foam might have occurred and automatic foam absorption system might have been activated due to too much detergent usage.</td>
<td>Use recommended amount of detergent.</td>
</tr>
<tr>
<td><strong>Washing performance is poor: Laundry turns grey.</strong></td>
<td>• Insufficient amount of detergent was used over a long period of time.</td>
<td>Use the recommended amount of detergent appropriate for water hardness and the laundry.</td>
</tr>
<tr>
<td></td>
<td>• Washing at low temperatures over a long period of time.</td>
<td>Select the proper temperature for the laundry to be washed.</td>
</tr>
<tr>
<td></td>
<td>• Insufficient amount of detergent is used with hard waters.</td>
<td>Using insufficient amount of detergent with hard water causes the soil to stick on the cloth and this turns the cloth into grey in time. It is difficult to eliminate greying once it happens. Use the recommended amount of detergent appropriate for water hardness and the laundry.</td>
</tr>
<tr>
<td></td>
<td>• Too much detergent is used.</td>
<td>Use the recommended amount of detergent appropriate for water hardness and the laundry.</td>
</tr>
<tr>
<td></td>
<td>• Regular drum cleaning is not applied.</td>
<td>Clean the drum regularly. For this, please see “Cleaning the door and the drum”.</td>
</tr>
<tr>
<td><strong>Washing performance is poor: Stains persist or the laundry is not cleaned.</strong></td>
<td>• Insufficient amount of detergent is used.</td>
<td>Use recommended amount of detergent appropriate for the laundry.</td>
</tr>
<tr>
<td></td>
<td>• Excessive laundry was loaded.</td>
<td>Do not load the machine in excess. Load with amounts recommended in the “Programme and consumption table”.</td>
</tr>
<tr>
<td></td>
<td>• Wrong programme and temperature were selected.</td>
<td>Select the proper programme and temperature for the laundry to be washed.</td>
</tr>
<tr>
<td></td>
<td>• Wrong type of detergent is used.</td>
<td>Use detergent appropriate for the machine.</td>
</tr>
<tr>
<td></td>
<td>• Detergent is put in the wrong compartment.</td>
<td>Put the detergent in the correct compartment. Do not mix the bleaching agent and the detergent.</td>
</tr>
<tr>
<td></td>
<td>• Regular drum cleaning is not applied.</td>
<td>Clean the drum regularly. For this, please see “Cleaning the door and the drum”.</td>
</tr>
<tr>
<td><strong>Washing performance is poor: Oily stains appeared on the laundry.</strong></td>
<td>• Regular drum cleaning is not applied.</td>
<td>Clean the drum regularly. For this, please see “Cleaning the door and the drum”.</td>
</tr>
<tr>
<td><strong>Washing performance is poor: Clothes smell unpleasantly.</strong></td>
<td>• Odours and bacteria layers are formed on the drum as a result of continuous washing at lower temperatures and/or in short programmes.</td>
<td>Leave the detergent drawer as well as the loading door of the machine ajar after each wash. Thus, a humid environment favourable for bacteria cannot occur in the machine.</td>
</tr>
<tr>
<td></td>
<td>• Regular drum cleaning is not applied.</td>
<td>Clean the drum regularly. For this, please see “Cleaning the door and the drum”.</td>
</tr>
</tbody>
</table>
## Troubleshooting Guide

<table>
<thead>
<tr>
<th>Symptoms</th>
<th>Possible Cause</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Colour of the clothes is fading.</td>
<td>• Excessive laundry was loaded in.</td>
<td>Do not load the machine in excess.</td>
</tr>
<tr>
<td></td>
<td>• Detergent in use is damp.</td>
<td>Keep detergents closed in an environment free of humidity and do not expose them to excessive temperatures.</td>
</tr>
<tr>
<td></td>
<td>• A higher temperature is selected.</td>
<td>Select the proper programme and temperature according to the type and soiling degree of the laundry.</td>
</tr>
<tr>
<td></td>
<td>• Regular drum cleaning is not applied.</td>
<td>Clean the drum regularly. For this, please see “Cleaning the door and the drum”.</td>
</tr>
<tr>
<td>It does not rinse well.</td>
<td>• The amount, brand and storage conditions of the detergent used are inappropriate.</td>
<td>Use a detergent appropriate for the washing machine and your laundry. Keep detergents closed in an environment free of humidity and do not expose them to excessive temperatures.</td>
</tr>
<tr>
<td></td>
<td>• Detergent is put in the wrong compartment.</td>
<td>If detergent is put in the prewash compartment although prewash cycle is not selected, machine can take this detergent during rinsing or softener step. Put the detergent in the correct compartment.</td>
</tr>
<tr>
<td></td>
<td>• Pump filter is clogged.</td>
<td>Check the filter.</td>
</tr>
<tr>
<td></td>
<td>• Drain hose is kinked or blocked.</td>
<td>Check the drain hose.</td>
</tr>
<tr>
<td>Laundry became stiff after washing.</td>
<td>• Insufficient amount of detergent is used.</td>
<td>Using insufficient amount of detergent for the water hardness can cause the laundry to become stiff in time. Use appropriate amount of detergent according to the water hardness.</td>
</tr>
<tr>
<td></td>
<td>• Detergent is put in the wrong compartment.</td>
<td>If detergent is put in the prewash compartment although prewash cycle is not selected, machine can take this detergent during rinsing or softener step. Put the detergent in the correct compartment.</td>
</tr>
<tr>
<td></td>
<td>• Detergent might be mixed with the softener.</td>
<td>Do not mix the softener with detergent. Wash and clean the dispenser with hot water.</td>
</tr>
<tr>
<td></td>
<td>• Regular drum cleaning is not applied.</td>
<td>Clean the drum regularly. For this, please see “Cleaning the door and the drum”.</td>
</tr>
<tr>
<td>Laundry does not smell like the softener.</td>
<td>• Detergent is put in the wrong compartment.</td>
<td>If detergent is put in the prewash compartment although prewash cycle is not selected, machine can take this detergent during rinsing or softener step. Wash and clean the dispenser with hot water. Put the detergent in the correct compartment.</td>
</tr>
<tr>
<td></td>
<td>• Detergent might be mixed with the softener.</td>
<td>Do not mix the softener with detergent. Wash and clean the dispenser with hot water.</td>
</tr>
<tr>
<td></td>
<td>• Regular drum cleaning is not applied.</td>
<td>Clean the drum regularly. For this, please see “Cleaning the door and the drum”.</td>
</tr>
</tbody>
</table>
# TROUBLESHOOTING GUIDE

<table>
<thead>
<tr>
<th>Symptoms</th>
<th>Possible Cause</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Detergent residue in the detergent drawer.</strong></td>
<td>• Detergent is put in wet drawer.</td>
<td>Dry the detergent drawer before putting in detergent.</td>
</tr>
<tr>
<td></td>
<td>• Detergent has gotten damp.</td>
<td>Keep detergents closed in an environment free of humidity and do not expose them to excessive temperatures.</td>
</tr>
<tr>
<td></td>
<td>• Water pressure is low.</td>
<td>Check the water pressure.</td>
</tr>
<tr>
<td></td>
<td>• The detergent in the main wash compartment got wet while taking in the prewash water. Holes of the detergent compartment are blocked.</td>
<td>Check the holes and clean if they are clogged.</td>
</tr>
<tr>
<td></td>
<td>• There is a problem with the detergent drawer valves.</td>
<td>Call the Authorized Service Agent.</td>
</tr>
<tr>
<td></td>
<td>• Detergent might be mixed with the softener.</td>
<td>Do not mix the softener with detergent. Wash and clean the dispenser with hot water.</td>
</tr>
<tr>
<td></td>
<td>• Regular drum cleaning is not applied.</td>
<td>Clean the drum regularly. For this, please see “Cleaning the door and the drum”.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Symptoms</th>
<th>Possible Cause</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>There is detergent left on the laundry.</strong></td>
<td>• Excessive laundry was loaded in.</td>
<td>Do not load the machine in excess.</td>
</tr>
<tr>
<td></td>
<td>• Wrong programme and temperature were selected.</td>
<td>Select the proper programme and temperature for the laundry to be washed.</td>
</tr>
<tr>
<td></td>
<td>• Wrong detergent was used.</td>
<td>Select the proper detergent for the laundry to be washed.</td>
</tr>
<tr>
<td></td>
<td>• Regular drum cleaning is not applied.</td>
<td>Clean the drum regularly. For this, please see “Cleaning the door and the drum”.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Symptoms</th>
<th>Possible Cause</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Too much foam forms in the machine.</strong></td>
<td>• Improper detergents for the washing machine are being used.</td>
<td>Use detergents appropriate for the washing machine.</td>
</tr>
<tr>
<td></td>
<td>• Excessive amount of detergent is used.</td>
<td>Use only sufficient amount of detergent.</td>
</tr>
<tr>
<td></td>
<td>• Detergent was stored under improper conditions.</td>
<td>Store detergent in a closed and dry location. Do not store in excessively hot places.</td>
</tr>
<tr>
<td></td>
<td>• Some meshed laundry such as tulle may foam too much because of their texture.</td>
<td>Use smaller amounts of detergent for this type of item.</td>
</tr>
<tr>
<td></td>
<td>• Detergent is put in the wrong compartment.</td>
<td>Put the detergent in the correct compartment.</td>
</tr>
<tr>
<td></td>
<td>• Softener is being taken early.</td>
<td>There may be problem in the valves or in the detergent dispenser. Call the Authorized Service Agent.</td>
</tr>
<tr>
<td></td>
<td>• Regular drum cleaning is not applied.</td>
<td>Clean the drum regularly. For this, please see “Cleaning the door and the drum”.</td>
</tr>
</tbody>
</table>
### TROUBLESHOOTING GUIDE

<table>
<thead>
<tr>
<th>Symptoms</th>
<th>Possible Cause</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Foam is overflowing from the detergent drawer.</td>
<td>Too much detergent is used</td>
<td>Mix 1 tablespoonful softener and ½ l water and pour into the main wash compartment of the detergent drawer.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Put detergent into the machine suitable for the programmes and maximum loads indicated in the &quot;Programme and consumption table&quot;. When you use additional chemicals (stain removers, bleaches and etc), reduce the amount of detergent.</td>
</tr>
<tr>
<td>Laundry remains wet at the end of the programme</td>
<td>Excessive foam might have occurred and automatic foam absorption system might have been activated due to too much detergent usage.</td>
<td>Use recommended amount of detergent</td>
</tr>
<tr>
<td>Machine doesn’t work. Nothing is displayed on the screen.</td>
<td>The plug might not be plugged in the mains outlet.</td>
<td>Check the plug.</td>
</tr>
<tr>
<td></td>
<td>Fuse may have blown.</td>
<td>Check the fuse.</td>
</tr>
<tr>
<td></td>
<td>Electricity may be cut off.</td>
<td>Check the supply power.</td>
</tr>
<tr>
<td></td>
<td>The “On/Off” button might not have been pressed.</td>
<td>Press this button.</td>
</tr>
<tr>
<td>The machine did not start after the programme was selected and the «Start/Pause/Cancel» button was pressed.</td>
<td>The door may be ajar.</td>
<td>Check the door is firmly closed.</td>
</tr>
<tr>
<td>The Rinse Symbol amongst the Programme Indicator Symbols is flashing.</td>
<td>Water may have been cut off.</td>
<td>You can restart your machine by pressing the «Start/Pause/Cancel» button for a short time after ensuring that the water is connected.</td>
</tr>
<tr>
<td>(Subject to the model of your machine, water cut-off symbol may light up too)</td>
<td></td>
<td>Check water connections</td>
</tr>
</tbody>
</table>

⚠️ If you cannot eliminate the problem After following the instructions in this section, consult your dealer or the Authorized Service Agent. Never try to repair a nonfunctional product yourself.
The work top must have no openings in the areas above the washing machine.

For added safety a block (not included) should be attached to the underside of the worktop 490mm back from the face of the adjacent end panel. The block should have a minimum gap of 5mm and a maximum gap of 15mm from the top of the washing machine. The height of the block will vary dependant on the height the machine has been raised to. Length and depth of the block can be set based on available material. The block should not touch the washing machine top as this may cause vibration during use.

**Standard Height Door & False Drawer**

Fasten the drawer front to the door with 2x steel jointing plates (supplied separately). Ensure that the gap between the door & drawer front matches the units on either side. Then fasten the 2x metal plates C to the décor door, directly opposite the hinges, using 4x screws S1. Fasten the 2x hinges B and magnets A to the machine using the 6 x screws S2. Then fasten the décor-door to the hinges A using 4x screws S1.

**Full Height Door**

If a full height door is being used then an additional hinge hole will have to be drilled in the door. The hole diameter for the hinge is 35mm and should be drilled to a depth of 12mm +0/-1mm. Care must be taken to ensure that you do not drill through the door. The distance between the hole centres is 384mm and the distance from the edge of the door to the hole is 21.5mm. Fix the metal plates to the door and assemble the door and hinges to the machine as described above.

**Adjustable Feet**

The feet are adjustable to give an appliance height of 815 to 837mm, which equates to a worktop height of 874 to 896mm. Do not exceed this height. It is essential for quiet operation that the appliance is level. Once the feet have been adjusted to the correct height it is important that they are locked in position with the locking nuts.

(* Lowest height is preferable for optimum performance)

**Filler Strip**

The gap between the top of the appliance and the underside of the worktop may be filled with a suitable fascia if necessary (not included).
Fittings

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>S1 (x8)</td>
<td></td>
</tr>
<tr>
<td>S2 (x6)</td>
<td></td>
</tr>
<tr>
<td>A (x2)</td>
<td></td>
</tr>
<tr>
<td>B (x2)</td>
<td></td>
</tr>
<tr>
<td>C (x2)</td>
<td></td>
</tr>
</tbody>
</table>

1) Prepare the door

2) Attach Door Fittings

3) Attach Brackets

4) Attach Brackets
09 - Your guarantee

Product Guarantee Details (UK only)

Your appliance has the benefit of a comprehensive manufacturer’s guarantee which covers the cost of breakdown repairs. (Details of which are shown on your Proof of Purchase Document).

- Any claim during the period of the guarantee (MUST BE ACCOMPANIED BY THE PROOF OF PURCHASE)
- The product must be correctly installed and operated in accordance with the manufacturer’s instructions and used for normal domestic purposes.
- This guarantee does not cover accidental damage, misuse or alternations which are likely to affect the product.
- The guarantee is invalid if the product is tampered with, or repaired by any unauthorised person.

(The guarantee in no way affects your statutory or legal rights)

What to do if you need to report a problem-

Please ensure you have ready:

- The product’s model & serial numbers
- Howdens Proof of Purchase document
- Your full contact details

![Call the Service Line on 0845 00 60 006](Call the Service Line on 0845 00 60 006)
If supplied, please stick your self adhesive product rating plate here, or make a note of the product serial number below in the box below for future reference.

Serial Number : ...........................................................................................