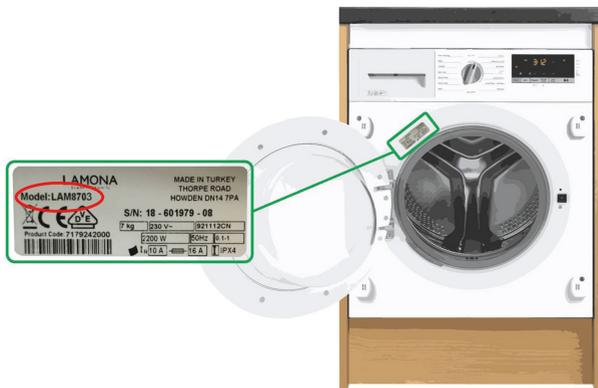




URGENT PRODUCT SAFETY NOTICE



LAM8703 Lamona Integrated Washing Machine 8kg 1400rpm

A small number of incidents have been reported on LAM8703 washing machines purchased between September 2018 - August 2019, relating to a fault with the safety catch that can result in the door opening during use. Should this happen, there is a risk that anyone reaching inside the drum whilst it is still spinning may be injured.

We are offering an in-home modification service and would like to send an engineer out to all customers homes free of charge at the earliest convenience to make a small modification.

To arrange a suitable time for us to modify your machine, please call our Lamona freephone helpline on **0800 783 5894** (open Mon-Fri 8am-8pm, Sat & Sun 9am-5pm), [click here](#) to insert your details, or alternative email laundry@lamona.co.uk with as much detail as possible, including your name and contact phone number.

In the meantime please take the following precautions when using your machine:

- Do not overload the machine
- Always use the appropriate wash cycle and spin speed for the items you are washing
- Never try and open the door when the washing machine is running
- If the machine is excessively noisy, vibrating heavily or seems unstable, please stop using it and contact us on 0800 783 5894
- Please ensure children and other vulnerable people are supervised whilst they are around the machine whilst it is in operation
- If the washing machine door does come open during the washing cycle, please turn the power off safely and contact us immediately on 0800 783 5894
- Please read and always follow the manufacturer's instruction

	Action
1	Identify if you have the product
2	Contact Lamona to arrange an engineer to modify any potential safety issues
3	Follow the above precautions whilst waiting for your engineer

LAMONA